KY Medicaid Partner Portal Application

As a result of this session, you will know:

- 1. Information that can be updated using KY MPPA
- 2. How updates can be made using KY MPPA
- 3. Where to find KY MPPA resources



Electronic Application

KRS 205.532 (3) (e) indicates that: Each provider seeking to be enrolled and screened with the department shall make application via electronic means as determined by the department.



Functions of KY MPPA

Application
Tab

New Enrollment
Change of Ownership
(CHOW)

Maintenance
Revalidation
Reinstatement
Re-application
Voluntary Termination

Those who need a new Medicaid ID

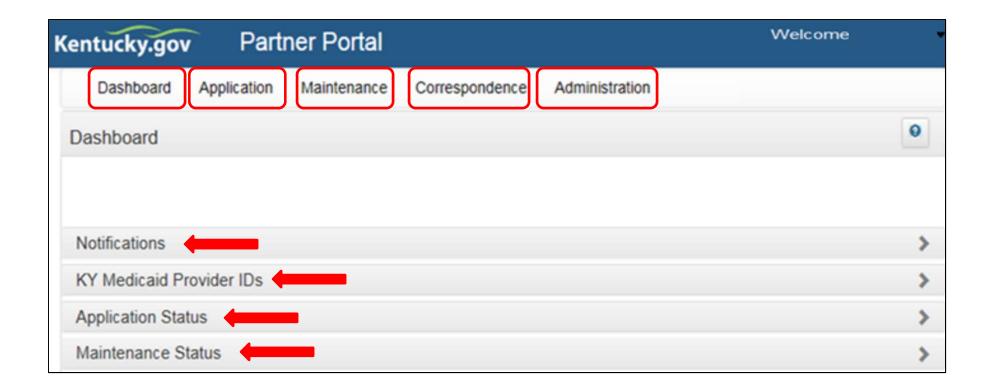
Those who already have or have had an assigned Medicaid ID

<u>Note</u>: Reinstatement (terminated for cause) or Reapplication (voluntary termination) are NOT a New Enrollment

^{**}Navigation and Functionality Webinar walks users through basic functionality, how to start an application/maintenance & how to navigate the system

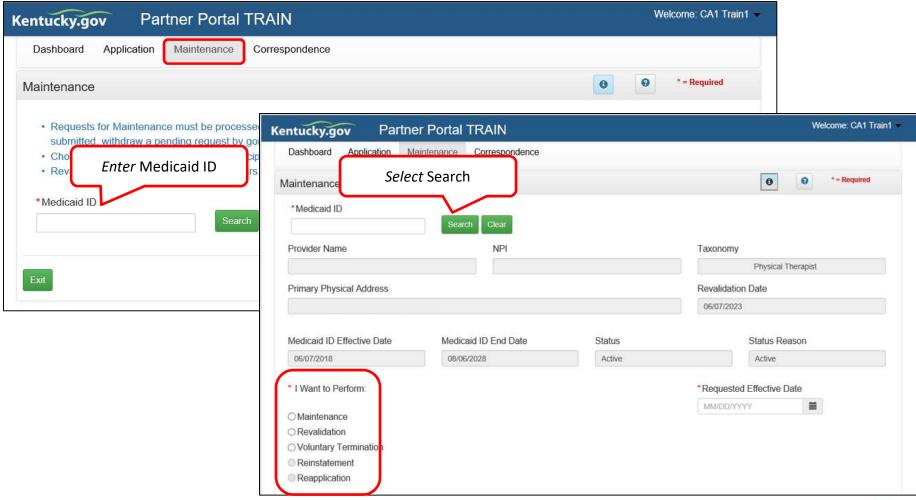


KY MPPA Dashboard



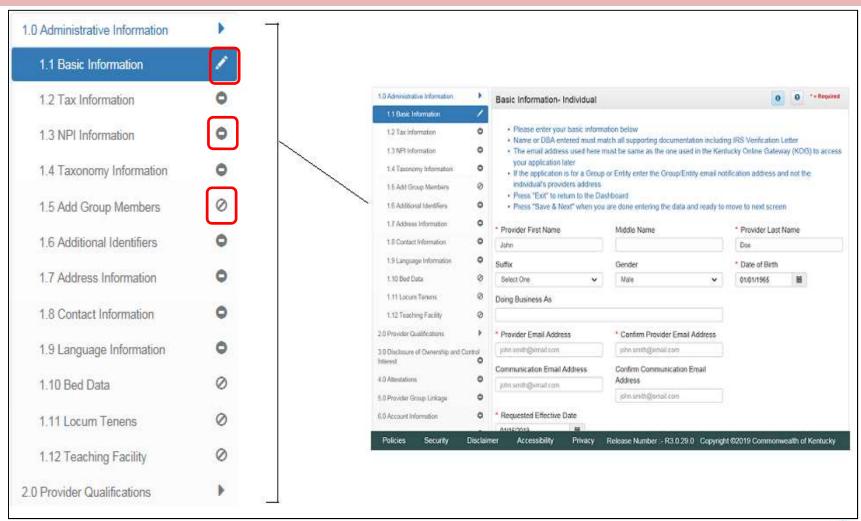


Selecting Maintenance



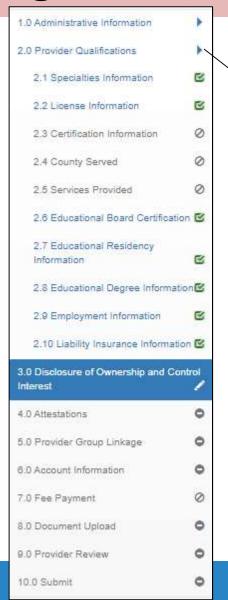


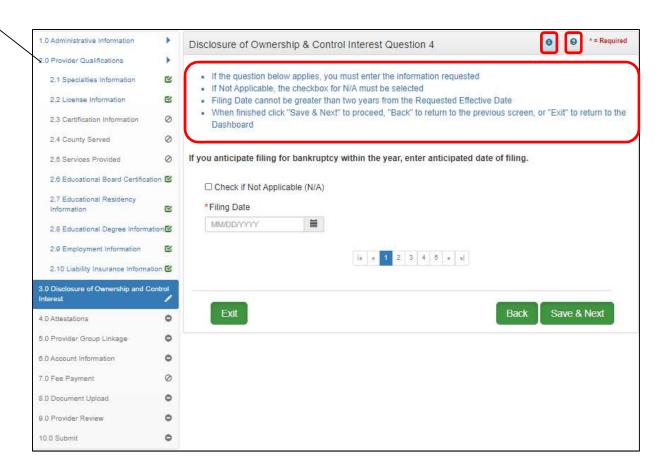
Navigation Menu





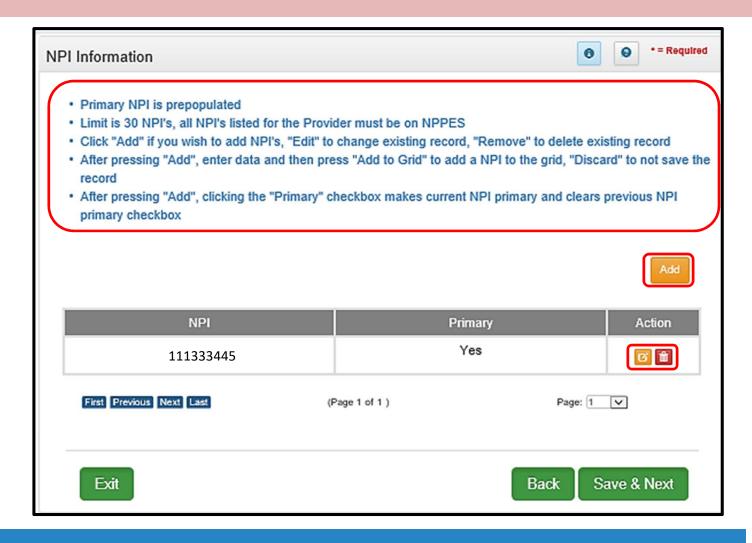
Navigation Menu





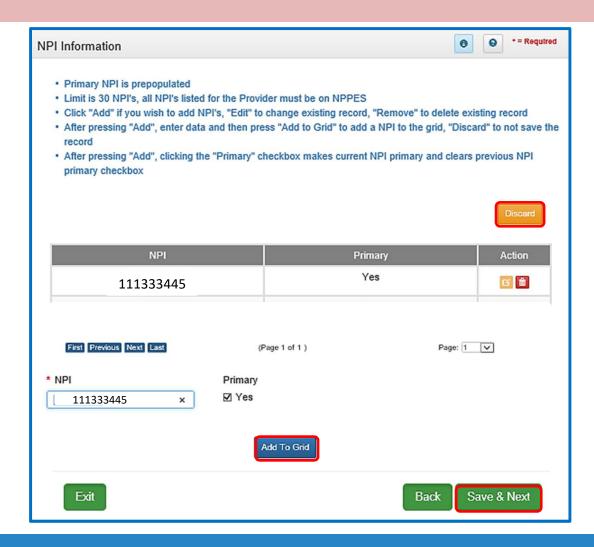


Grids – Basics



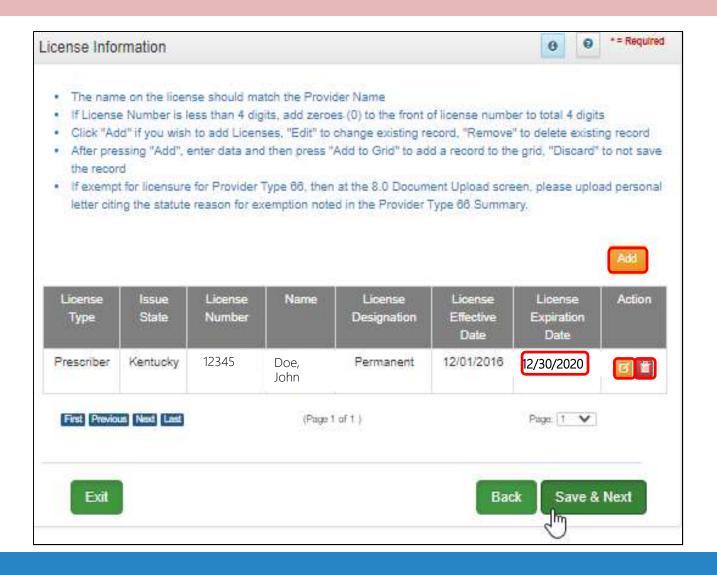


Grids – Basics Continued



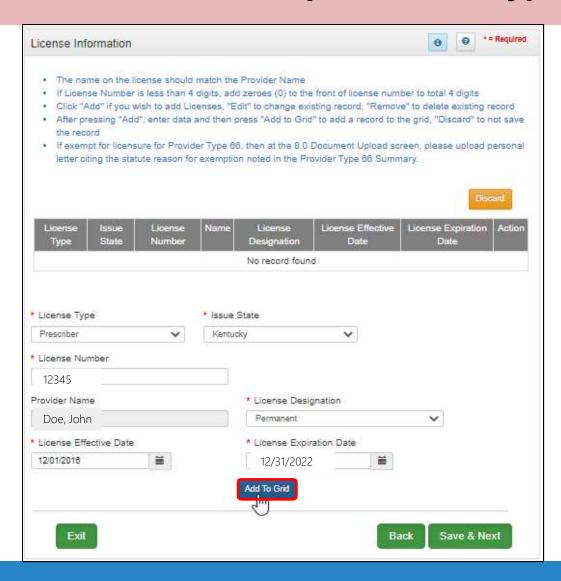


2.2 License Information (Existing)



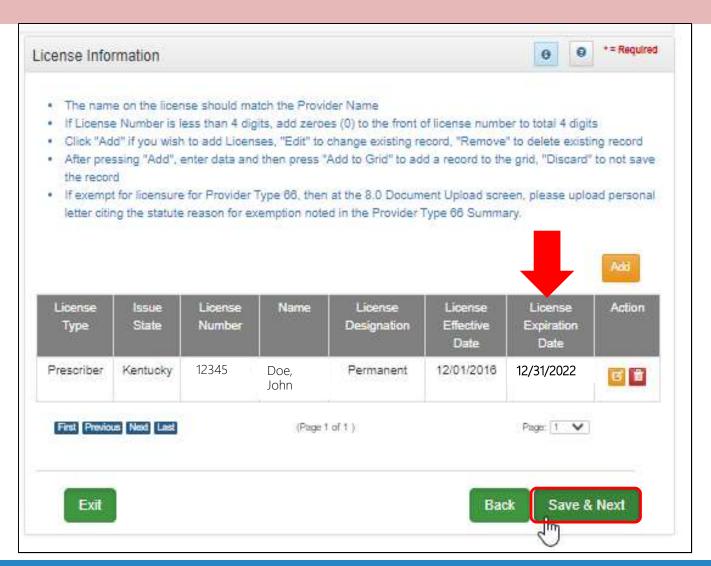


2.2 License Information (Data Entry)





2.2 License Information (Results)



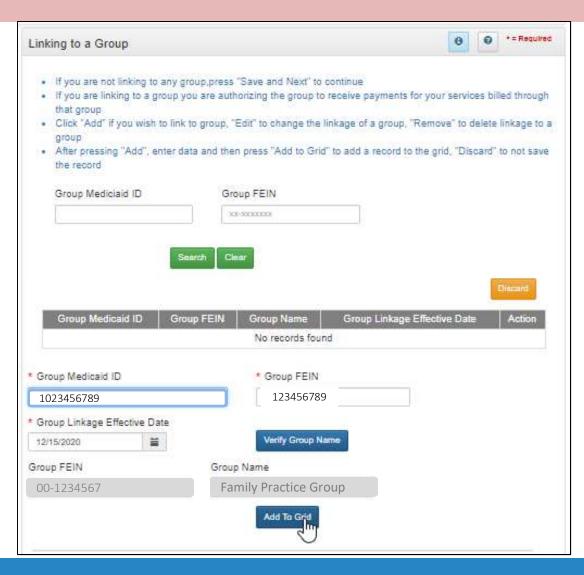


Provider Types Updated Using Batch Processes with Licensing Boards*

50 – Hearing Aid Dealer	79 – Speech Language Pathologist	
52 – Optician	80 – Podiatrist	
54 - Pharmacy	81 – Licensed Professional Clinical Counselor	
60 – Dentist	83 – Licensed Marriage and Family Therapist	
62 – Licensed Professional Art Therapist	84 – Licensed Psychological Practitioner	
63 – Applied Behavior Analyst	85 – Chiropractor	
64 – Physician	88 – Occupational Therapist	
67 – Licensed Clinical Alcohol and Drug Counselor	89 – Psychologist	
70 – Audiologist	90 – DME Supplier	
74 – Nurse Anesthetist	95 – Physician Assistant	
78 – APRN		

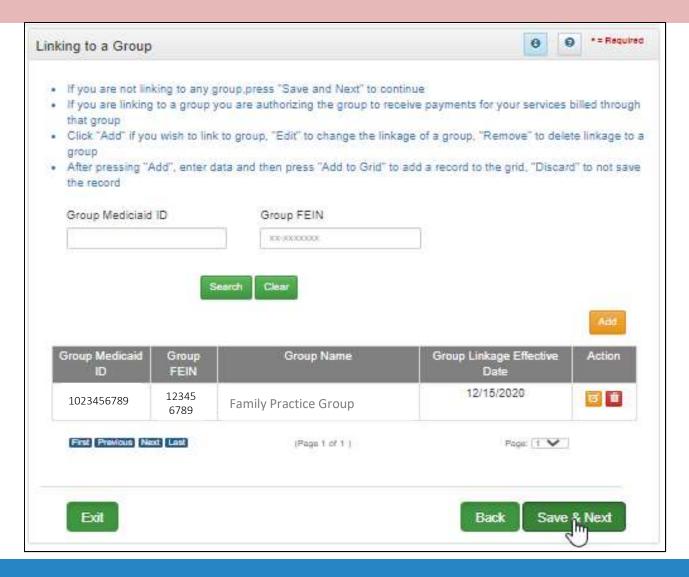
^{*}For these provider types, direct-Provider updates to KY MPPA is not required as long as the provider renews with their respective board at least 2 weeks prior to license expiry.

5.0 Provider Group Linkage (Data Entry)



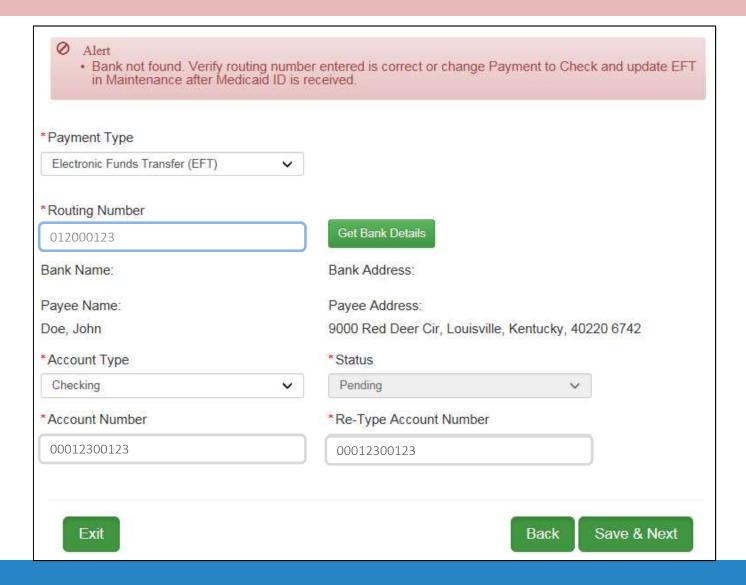


5.0 Provider Group Linkage (Results)





6.0 Updating EFT/Bank Information (Data Entry)

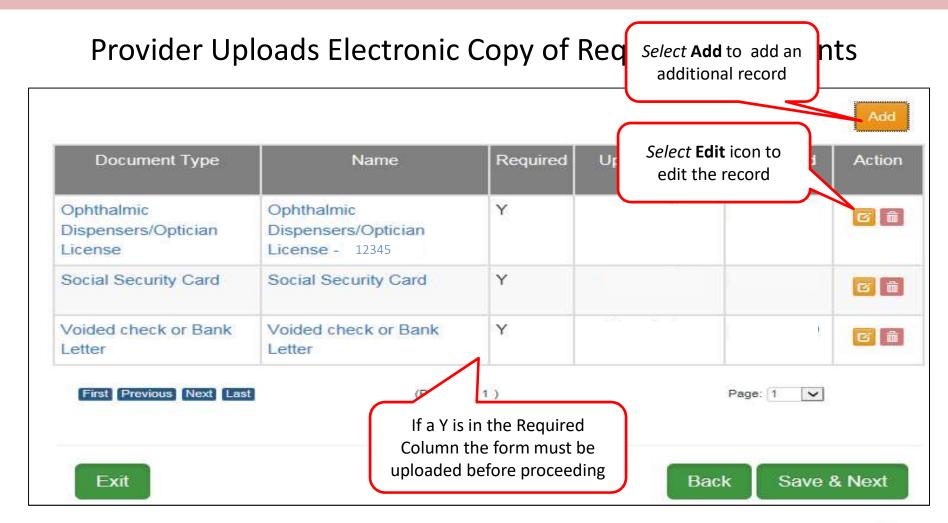




6.0 Bank Account Information (Results)

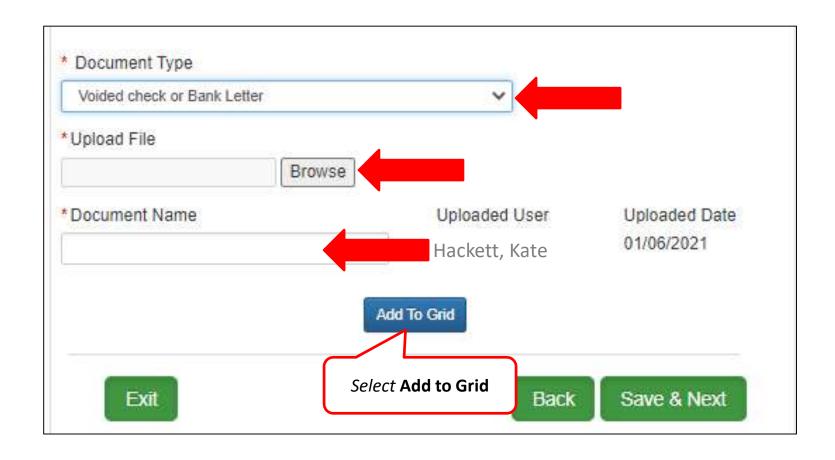


8.0 Documents Upload





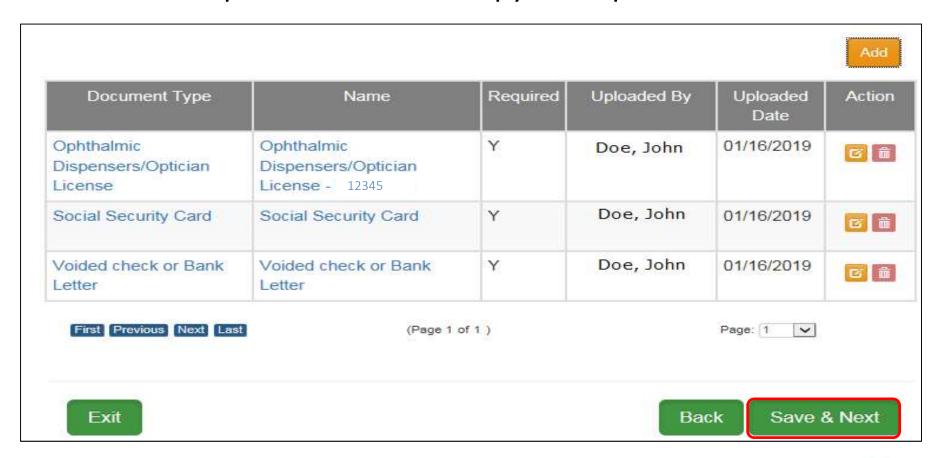
8.0 Documents Upload – Data Entry Screen





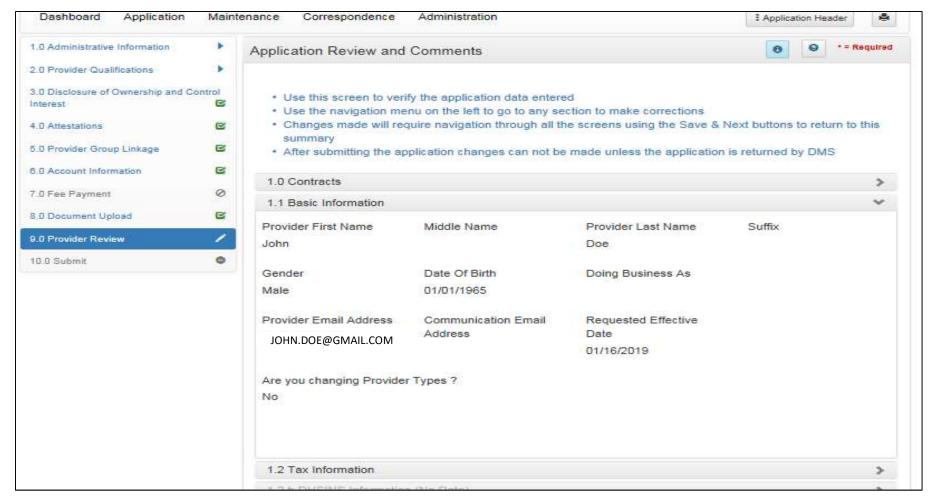
8.0 Documents Uploaded

Provider Uploads Electronic Copy of Required Documents



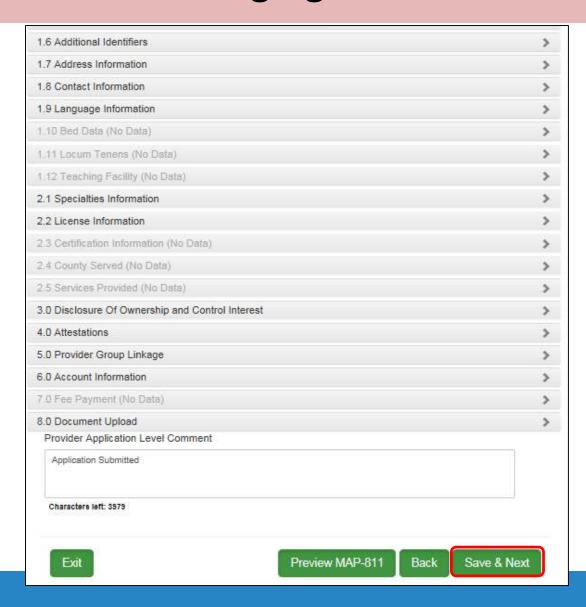


Provider or Credentialing Agent Review of Information





Provider or Credentialing Agent Review of Information





Submitting Application Using Authorized Delegate

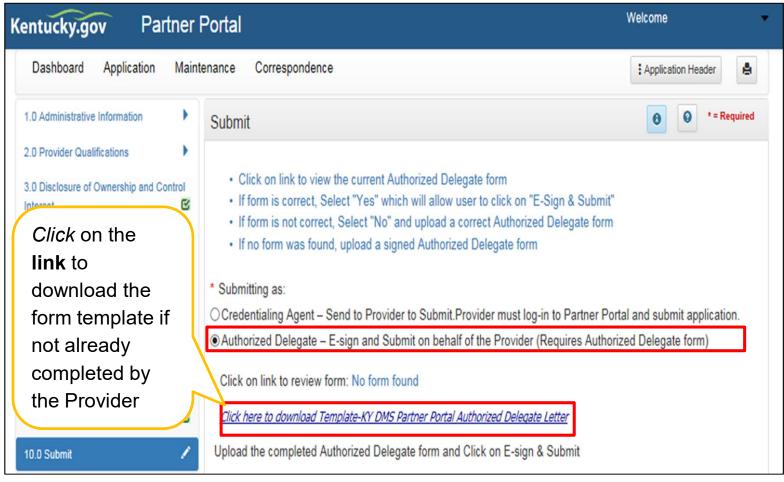
Credentialing agents submitting on behalf of Providers

Paths to submit New Enrollment, Maintenance/Revalidation actions within KY MPPA include:

- 1. Provider completes application, electronically signing and submitting to DMS
- 2. CA completes application process, sending to Provider electronically; Provider signs and submits electronically. CA acts as a *non-delegate*.
- **3. CA completes all actions** for the Provider as an **Authorized Delegate**, completing application, electronically signing and submitting to DMS.

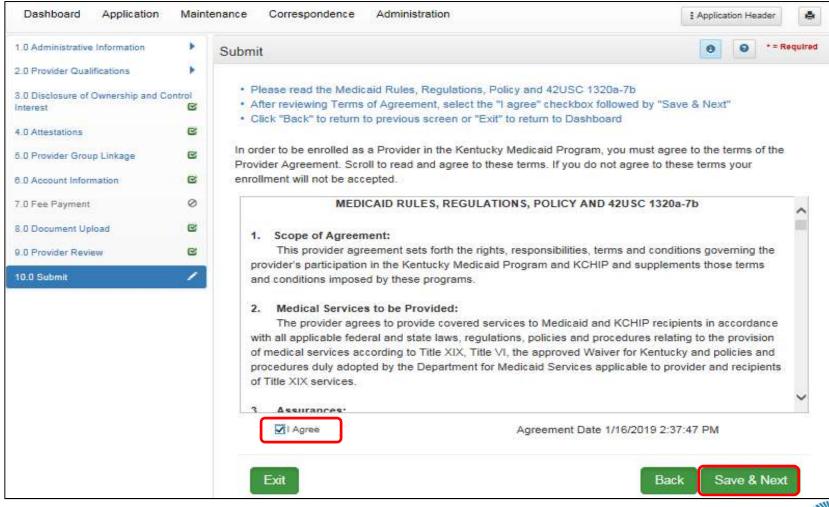


Authorized Delegate Form



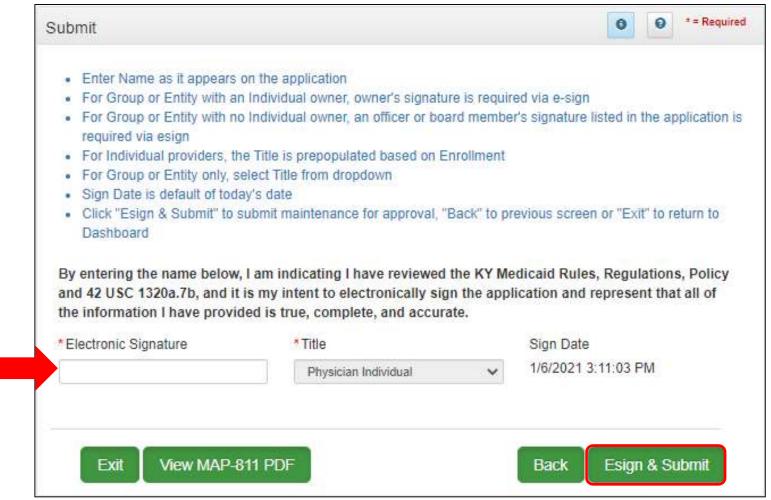


Submit – Terms and Conditions



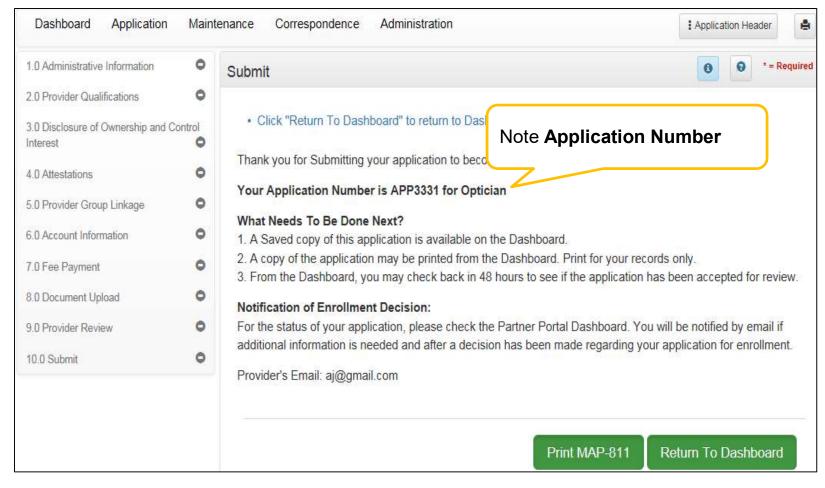


Esign & Submit





Submit Summary





KY MPPA Contact Centers: Support

KY MPPA Contact Center

Phone: 877-838-5085

Website: **KY MPPA Website**

Monday – Friday 8 am – 5 pm (EST)

Description	Extension	Email
 Technical support for: KY MPPA technical issues Remote identity validation Credentialing Agent management Access issues 	Extension 1, wait for prompt, then 1 (not 11)	medicaid.partnerportal.info@ky.gov
Program or policy inquiries: Application status and assistance KY Medicaid Provider numbers	Extension 1, wait for prompt, then 2 (not 12)	program.integrity@ky.gov



KY MPPA: Support



Support and Assistance



In application help content, page specific help within the application and step by step instruction



Provider Summaries, description of Provider requirements https://chfs.ky.gov/agencies/dms/dpi/pe/Pages/prov-summaries.aspx



Provider Enrollment Website, KY Medicaid program participation rules and regulations https://chfs.ky.gov/agencies/dms/dpi/pe/Pages/default.aspx

KY MPPA Training Website

https://chfs.ky.gov/agencies/dms/dpi/pe/Pages/pptrain.aspx



Training Videos and Recorded Webinars



Job Aids and Quick Reference Guides, short instruction on specific functions



User Guides, detailed step by step instruction



KY MPPA: Support

PROVIDER ENROLLMENT

Medicaid Partner Portal Training

Intent to Bill

Medicaid providers who have not billed KY Medicaid in the past 24 months will receive a notice in KY MPPA. In accordance with 907 KAR 1:671, Section 6(15), the provider's KY Medicaid ID number listed on the **Intent to Bill** letter will be end dated 30 days from the date of the notice unless submitting a claim to KY Medicaid or submitting an expression of intent to bill KY Medicaid in KY MPPA

To Submit an Expression of Intent to Bill:

- Log into your KY MPPA account and select the Maintenance tab from the top tool bar.
- Enter the KY Medicaid Provider number in the search field. Select Search. Screen will open for additional information.
- Select the radio button beside I want to perform: Intent to Bill, then select Continue. An additional screen will open to collect more information.
- 4. Select the radio button beside I intend to bill in the future. Fill in the free text box Expressions of Intent to Bill with comments related to:
 - · Any reason for inactivity
 - · Date or time frame for planning to bill
 - · Any impediments or obstacles
- Select Save. A confirmation screen will appear. Select Yes to submit to DMS for review.

Upon submission of intent to bill the department will allow the provider number to remain active for a period of 365 days or until the next regularly scheduled end date occurs (i.e., license update, revalidation, etc.).

Previous Announcements

KY MPPA Newsletters

Training Documents

Filter training documents by topic.

Select a category

Select a topic

Helpful Links

- · Provider Enrollment
- Subscribe to CHFS email updates
- · Webinar Training Catalog
- · Register for KY MPPA Account

Additional Information

- Authorized Delegate Form
- Request CA Linking to KY Medicaid ID Letter Template ☐
- CA Linking to KY Medicaid ID Request Spreadsheet
- KOG Onboarding Tip Sheet A



KY MPPA: Support - continued

